

Responsible Holidays Guide

- The whole of Wareham, the Purbecks and the Park all have new restrictions in place in these challenging times. We recognise the concerns of local residents about the virus spread and we ask that you follow the parks guidelines below and on our website to keep everyone relaxed and safe.
- Please do not travel to us against current Government advice or if you (or any of your household) have symptoms of Covid-19 however mild. If you contact us promptly, we will transfer your booking to another date. If you get any symptoms while staying at the park, please immediately self isolate, notify reception on our Covid number 01929 558323 and follow the guidelines in your arrival information.
- We are aiming to have some of the facilities blocks open but they may be restricted and you may have to wait longer to use them. Please take care while using the water and waste disposal facilities and follow social distancing practices. Hand sanitiser or soap and water is available for use at most locations.
- We have asked all our team to continue to follow the 2-metre social distance rule where this is possible as it is safer than 1 metre plus. Please do not feel offended if they step back, limit their time with you, or say they are not able to come into your accommodation. We ask that you also stay at least 2 metres from everyone else that is not in your household (ie. other guests and staff) and do not enter anyone else's pitch. Please do not cut across pitches.
- To help with social distancing and complying with regulations please do not bring extra people on your holiday or invite visitors to the park. Like pubs and restaurants, we are supporting "Track and Trace" guidelines, keeping an NHS record for 21 days of every individual on the park at any time. If you wish to opt out of Track and Trace, please let us know in writing.
- When visiting our shop, reception or our Street Food Vendors who visit in the evenings during high season to offer takeaways, we ask that you respect our social distancing measures to keep everyone safe. If possible please pay by contactless card in the shop.
- To support our local communities please take care in your travels around Wareham and the Purbecks and if possible avoid crowded areas where it will be difficult to maintain 2 metres distance. As we all work through these difficult seasonal times we are trying to support and buy from our local shops (rather than large chain stores) and takeaways when we can to help the local economy through next winter and make visitors feel more welcome again.
- We will be welcoming children as usual, but we ask that they are not allowed to roam unsupervised around the park. This is to ensure they do not, albeit inadvertently, break the social distancing rules.
- In these uncertain times we recognise that the guidance could be changed in accordance with government policy. It could be relaxed or made more stringent with no notice if health conditions require it. Everyone is trying to do their best to ensure we all stay safe, and we ask for your understanding and feedback as we move into the "new" normal.
- Please note, to protect our guests and team, if you or any of your party do not wish to follow these guidelines, you may be asked to leave the park immediately.
- We hope you have a really lovely holiday with us during these stressful times.